

# **Reaching Home:**

## **Thompson, Manitoba Homelessness Plan**

**2019 – 2024**

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## 1. Community Engagement

The Thompson Community Advisory Board (CAB) members are leaders in homeless services delivery and policy development in the Community. They collectively make up most of the major organisations dedicated to helping and supporting those impacted by homelessness. The CAB holds regular round table meetings to review Reaching Home and community homelessness issues. The community has also held two round table meetings (May 9, 2019 & June 18, 2019 at City Hall) to initiate the next phase of the multi-purpose facility, to support the homeless and centralise delivery of services within the community.

The main source of community engagement in the development of this plan comes from our member agencies, such as: Canadian Mental Health Association (CMHA), The City of Thompson, Northern Social Work Program through the University of Manitoba, Northern Regional Health Authority (NRHA), Addictions Foundation of Manitoba (AFM), Department of Families (Manitoba Housing, and Employment & Income Assistance), Royal Canadian Mounted Police (RCMP), Men Are Part of the Solution (MAPS), and MacDonald Youth Services (MYS). The CAB also includes large Indigenous organizations, including: Manitoba Keewatinowi Okimakanak (MKO), Keewatin Tribal Council (KTC), and Ma-Mow-We-Tak Friendship Centre. A goal within the parameters of this 5 year plan is to increase the amount of engagement, and have at least one member of the community who has lived experienced of homelessness.

## 2. Investment Plan

Until the multi-purpose facility is realized, the bulk of the community funding will be dedicated to existing support services and emergency shelter services. Stable funding will be provided for housing services, and for prevention and shelter diversion activities. The community anticipates several upcoming opportunities for capital projects for transitional housing. Recognizing the Reaching Home funding is limited in its ability to support full capital projects, funding will be set aside to support matching private and public funds available for delivering capital projects which conform to the directives of Reaching Home. Stable funding will also be allocated to administration, to ensure that Reaching Home is delivered consistently within the community.

2019-2020: \$355,147

2020-2021: \$345,147

2021-2022: \$350,412

2022-2023: \$345,912

2023-2024: \$345,912

	2019-20	2020-21	2021-22	2022-23	2023-24
<b>Housing Services</b>	5%	5%	5%	5%	5%
<b>Prevention and shelter diversion</b>	5%	5%	5%	5%	5%
<b>Support Services</b>	42%	43%	43%	43%	43%
<b>Capital Investments</b>	13%	14%	14%	16%	16%
<b>Coordination of Resources and Data Collection</b>	20%	18%	18%	16%	16%
<b>Administration</b>	15%	15%	15%	15%	15%
<b>TOTAL</b>	100%	100%	100%	100%	100%

### 3. Cost-Matching Requirement

Through the Designated Community funding stream, the City of Thompson received \$355,147 for the fiscal year of 2019-2020. We will receive \$345,147 for 2020-2021, \$350,412 for 2021-2022, and \$345,912 for 2022-2023, and 2023-2024. Currently we are on track to surpass the required funding match for each year, though due to annual budgeting processes used by most agencies, confirmation of matching funding will be secured on an annual basis. The five year total Reaching Home funding is \$1,742,530.

Projected External Funding towards Homelessness Initiatives						
Funder	2019-20	2020-21	2021-22	2022-23	2023-24	2019 - 24
City of Thompson (Admin. & Org. Infrastructure)	\$13,700	\$13,700	\$13,700	\$13,700	\$13,700	<b>\$68,500</b>
Province of Manitoba (Dept. of Families: Housing) to Homeless Shelter	\$250,900	\$250,900	\$250,900	\$250,900	\$250,900	<b>\$1,254,500</b>
Province of Manitoba Grant to Project Northern Doorway, Outreach worker & Minoskanawetaahk Supportive Housing	\$134,803	\$134,803	\$134,803	\$134,803	\$134,803	<b>\$674,015</b>
City of Thompson In-kind Cold Weather Policy	\$5192	\$5192	\$5192	\$5192	\$5192	<b>\$25,960</b>
City of Thompson Homeless Shelter Grant	\$20,000	\$20,000	\$20,000	\$20,000	\$20,000	<b>\$100,000</b>
City of Thompson – Thompson Housing Agency (95 Cree & Community Housing and Homelessness)	\$50,000	\$50,000	\$50,000	\$50,000	\$50,000	<b>\$250,000</b>
Men Are Part of the Solution	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	<b>\$30,000</b>
Manitoba Families (Employment & Income Assistance) 95 Cree & 31 McGill	\$354,952	\$354,952	\$354,952	\$354,952	\$354,952	<b>\$1,774,760</b>

Manitoba Families (Employment & Income Assistance) YWCA Transitional	\$140,000	\$140,000	\$140,000	\$140,000	\$140,000	<b>\$700,000</b>
Northern Regional Health Authority to CMHA	\$505,200	\$505,200	\$505,200	\$505,200	\$505,200	<b>\$2,526,000</b>
Thompson Crisis Centre	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	<b>\$20,000</b>
Thompson Neighbourhood Renewal Corporation	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	<b>\$20,000</b>
Ma Mow We Tak Friendship Centre Elder In Kind	\$2,000	\$2,000	\$2,000	\$2,000	\$2,000	<b>\$10,000</b>
Addictions Foundation of Manitoba	\$2,000	\$2,000	\$2,000	\$2,000	\$2,000	<b>\$10,000</b>
<b>TOTAL</b>	<b>\$1,492,747</b>	<b>\$1,492,747</b>	<b>\$1,492,747</b>	<b>\$1,492,747</b>	<b>\$1,492,747</b>	<b>\$7,463,735</b>

#### 4. Coordinated Access

The City of Thompson has no prior experience with coordinated access, and does not have an existing homelessness information management system. The City of Thompson plans to take the following steps to implement a coordinated access system prior to March 31, 2022:

1. The City of Thompson's Community Advisory Board (CAB) will develop the priorities that will guide the implementation of both Coordinated Access, and Homeless Individuals and Families Information System (HIFIS). Sub-committees comprised of members of the CAB may be formed, but as the Thompson CAB is limited in size due to our community size and CAB composition, work on these efforts may proceed using a committee of the whole.
2. The CAB will decide upon a governance structure that will oversee the management of the Coordinated Access System. This will include setting the terms of reference, establishing management and accountability policies and procedures.
3. The CAB will decide upon a model of access, assessment tool, prioritization criteria, and referral process by the end of 2019-2020.

4. The CAB will approve the proposed policies and procedures by the end of 2019-2020.
5. The CAB will issue a Call for Proposals for an agency to take the lead in developing, hosting and supporting HIFIS for use by all community agencies.
6. The successful proponent will be responsible for training front-line service providers beginning in 2020-2021.
7. The successful proponent for HIFIS will oversee the implementation and ongoing maintenance of HIFIS. This will include planning for legal advice on privacy issues; establishing data governance framework, security procedures; and hiring a project manager responsible to configure, establish help desk and deploy HIFIS.
8. Business requirements are expected to be developed by the end of 2020, with HIFIS configuration and testing completed by the end of 2021.
9. HIFIS 4 training material is expected to be finalized one month before the deployment, with users trained 2 weeks before.
10. HIFIS 4 is expected to be fully implemented across all Reaching Home service-providers by March 2022.
11. The Community Entity will launch a call for proposals for a Point in Time (PIT) count for 2019-2020.
12. The Community Entity and CAB will be working with the Brandon Neighbourhood Corporation to implement a province wide HIFIS system.

## **5. Community-Wide Outcomes**

The City of Thompson and the Community Advisory Board plan to measure progress on the four federal mandated core outcomes over the life of Reaching Home, which include:

1. Chronic homelessness in the community is reduced (by 50% by 2027-28);
2. Homelessness in the community is reduced overall, and for priority populations (i.e. individuals who identify as Indigenous);
3. New inflows into homelessness are reduced; and,
4. Returns to homelessness from housing are reduced.

However as delivery of Reaching Home continues and the CAB reviews progress towards meeting community priorities, additional outcomes may present themselves for consideration.

## **6. Official Language Minority Communities**

The City of Thompson is committed to ensuring that we address the needs of homeless persons in both official languages. To this end, we actively encourage organizations representing the OLMCs to apply to our Calls for Proposals in the official language of their choice. Due to the low percentage of individuals in our community who identify as members of the Official Language Minority Community (OLMC), the City of Thompson will work with partner organizations when the request for service in French is received such as the provincial francophone school division and other Community Entities. This will ensure that members of the OLMC in Thompson will not be turned away. The City of Thompson will monitor the demand for services in the official minority language on an ongoing basis so that an appropriate mix of sub-projects is in place to support the OLMCs.



Note: ESDC has removed all personal and identifying information for members of the Community Advisory Board(s) from this document. To validate or change this information, please contact your Service Canada representative.